

Taking Care of Service Members and Families

MILITARY ONESOURCE MOVING YOUR PERSONAL PROPERTY WEBPAGE

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FAST FACTS:

- › **WHAT IS IT?** The Moving Your Personal Property page is your place to start and manage your physical move. Use this page to schedule and track your move, find customer service information and tap into resources to learn more about moving your personal property. www.militaryonesource.mil/personalproperty

- › **WHAT DOES IT DO?**
 1. The Moving Your Personal Property page is your gateway to the login for the Defense Personal Property System where you can upload your orders, schedule a household goods and unaccompanied baggage shipment, arrange non-temporary storage or plan for a personally procured move. You can also track the status and location of your shipment(s) and file claims. <https://dps.move.mil/cust/standard/user/home.xhtml>
 2. The Personal Property Resources page helps you find articles covering each step of a household goods shipment, online planning tools, answers to frequently asked questions, podcasts and videos offering tips and advice, and fact sheets covering specific topic areas of interest. www.militaryonesource.mil/personal-property-resources
 3. The Customer Service Contacts page helps you find contact info for your local transportation office, the DPS technical help desk, privately owned vehicle shipping and storage, and service branch moving assistance. The page also offers connections to other moving-related support services such as local finance offices, PCS passenger and pet transportation services, and relocation assistance programs and tools. www.militaryonesource.mil/customer-service-pcs
 4. Your local transportation office is your primary point of contact for help throughout your physical move. They can answer questions about entitlements and shipment options, address scheduling problems with your moving company and help resolve any issues that come up on moving day. You can find your local transportation office phone number on MilitaryINSTALLATIONS. (The office is listed as Household Goods/Transportation inbound.) Just type in your installation name, ZIP code or state. <https://installations.militaryonesource.mil/?looking-for-a=program/program-service%3D2/focus%3Dprogram>
 5. PCSmyPOV is an online resource for service members moving or storing their POVs during a PCS. Learn more about shipping a car overseas by visiting PCSmyPOV. <https://www.pcsmypov.com/>

- › **WHO BENEFITS?** The Military OneSource website is accessible to everyone. Moving information and resources presented on Military OneSource are designed to help inform and assist service members, Defense Department civilians, Coast Guard personnel and their families who are or will be impacted by a move.